

DLA SELF-HELP TOOLS

Did you know that DLA's customers can utilize one of several self-help tools to process requisitions, obtain status requests, or submit a Supply Assistance Request (SAR)?

Although, DLA's Virtual Contact Center (VCC) is still available to provide customers with information 24/7, customers also have the option of quickly obtaining info or processing a requisition via an alternative system.

These web-based tools provide expeditious venues for routine queries and ultimately save customers time and money.

Submitting Requisitions

Currently, DLA offers three self-help systems to assist customers submit requisitions. WebREQ, WebCATS and DoD EMALL all provide capabilities to enter routine requisitions.

SYSTEM	PURPOSE	WEB SITE	ACCESS ADDRESS
WebREQ	Used for the entry of routine (A0A/A01) requisitions.	https://www.daas.dla.mil/web_req/login.asp	https://www.daas.dla.mil/sar/web_req_sar.asp
WebCATS	Used for the entry of routine (A0A/A01) requisitions.	http://www.dscr.dla.mil/ExternalWeb/UserWeb/procurement/CATS/cr.htm	http://www.dscr.dla.mil/userweb/WebCATS/WebCAT-Form.asp
DoD EMALL	Used to shop for and buy DLA managed items by paying with either a Government Purchase card or the traditional DoDAAC/Fund Cite.	https://emall.prod.dodonline.net/scripts/emLogon.asp	https://emall.prod.dodonline.net/scripts/account/UserProfileQuestions.asp

DLA SELF-HELP TOOLS

Checking Status

Currently, DLA offers four self-help systems to assist customers check status. WebVLIPS, Web CATS, DSS DLA MRO Tracker and DESX all provide capabilities to check status of requisitions.

SYSTEM	PURPOSE	WEB SITE	ACCESS ADDRESS
WEBVLIPS	Provides information on requisitions for DLA and non-DLA managed items.	https://www.daas.dla.mil/webvlips/	https://www.daas.dla.mil/sar/webvlips_sar.asp
WebCATS	Provides information on requisitions for DLA managed items (S9G/S9I/S9C/S9E/S9M/S9T and SMS).	http://www.dscr.dla.mil/ExternalWeb/UserWeb/procurement/CATS/cr.htm	http://www.dscr.dla.mil/userweb/WebCATS/WebCAT-Form.asp
DSS DLA MRO Tracker	Provides shipment status from all DLA Distribution Centers and DPMS Vendors using the Document/Requisition Number, Contract Number, or TCN.	http://wegal.ogden.disa.mil/mrostatus/query.html	The system does not require a password for access
DESX	DESX will look up where your Document Number or NIIN is managed, and will automatically submit your query to the right place.	https://www.desx.dlis.dla.mil/	https://vdrlic05-desxweb.dscr.dla.mil/subscribe.html

Note: If DESX cannot find where to submit your query, you can tell DESX where to send it. When you do a web query, you no longer have to pick which service or site manages your item - just enter your NIIN, NSN, or Document Number. The DESX system can query the following RICs:

Army: A12, and all TACOM-Rock Island and JMC), B17, B46, B56, and B64
 DLA: S9C, S9E, S9G, S9I, S9M, S9T, and SMS (BSM).
 Navy: N32 and N35.
 Air Force: FGZ, FHZ, and N35.

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Requesting a Supply Assistance Request

Customers can also submit a Supply Assistance Request (SAR), used xxxx, through DLA's WEBCATS system.

SYSTEM	PURPOSE	WEB SITE	ACCESS ADDRESS
WebCATS	The Supply Assistance Request (SAR) can be submitted for expedited shipment for previously submitted PD 01-08 requisitions, subsequent to receipt of open status.	http://www.dscr.dla.mil/procurement/CATS/cr.htm	http://www.dscr.dla.mil/userweb/WebCATS/WebCAT-Form.asp